Peace of Mind
As a STAR customer, you are automatically enrolled in the Emergency Ride Home (ERH) program. If you have a midday emergency or unscheduled overtime, you get to take a free ride home! Your employer may provide additional ERH benefits. Here’s when you can ride free:

- Personal illness which requires you to leave work early.
- Illness of a family member that requires you to leave work early.
- A death in the family which requires you to leave work unexpectedly.
- Unscheduled overtime required by your employer.

Quick
STAR routes that travel into and out of Harris County also use the extensive network of HOV and Diamond lanes to help reduce your travel time.

Ride Free
Our STAR routes are driven by a volunteer in the group. If you would like to be a driver and have a vehicle for personal use, let us know. If your driving record qualifies, you could be a driver and get a free ride. Driving is easy. And remember, you get a free ride to work!

Win-Win
Becoming a STAR customer will allow you to make a major contribution to your community by saving energy, reducing traffic congestion and improving air quality.

Easy Payment Options
You can pay by credit card (VISA®, MasterCard®, American Express® or Diners Club®), automatic debit withdrawal, or check.

The STAR Advantage
STAR currently serves thousands of passengers daily in vehicles that comfortably seat 5 to 15 passengers in individually reserved seats. New STAR routes are forming all the time! If we don’t have an existing route that matches your schedule, we will work to create one. If you know others that live and work near you who have the same schedule and are interested, we can help reach the necessary numbers to start a brand new STAR route. And, again, you’ll be saving your money for things you want and need.

Please email star@ridemetro.org for questions regarding METRO’s service or kmurray@starvanpool.com if you have any questions regarding St. Luke’s commuting program.

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